

COLOMBO TEA TRADERS' ASSOCIATION

C/o. THE CEYLON CHAMBER OF COMMERCE, P.O.Box 274, No. 50, NAVAM MAWATHA, COLOMBO 02.
Telephone: 5588849; Facsimile: 2449352; [E-mail ; hemaratne@chamber.lk](mailto:hemaratne@chamber.lk),

CIRCULAR NO. 03 OF 2022

January 28,2022

FOR THE ATTENTION OF THE TRADE

E-PLATFORM

It has been brought to the notice of the CTTA of unintentional/erroneous purchases made by buyers. The number of incidences seems to be on the rise as reported by the Broking Fraternity. Our independent quality assurance partner has performed a series of rigorous testing and assured the system's accuracy and operability.

Therefore, it is important to ensure that buyers logged on to the live platform do not use the same devices for any other purposes, other than to participate in the e-auction. It was evident that the negligent usage of the space bar has resulted in continuous bidding for a series of lots without the attention of particular users. It is recommended that buyers who are assigned to operate are trained as appropriate, which would ensure unintentional/erroneous purchases and subsequently requesting for cancellation of Contracts.

All users are kindly requested to take note of this communication.

**THE SECRETARIAT
THE COLOMBO TEA TRADERS' ASSOCIATION**